Dear ELAC Students,

This letter serves to provide you with all the resources, information, and troubleshooting support to help you transition, adjust, and thrive in an online environment. As you are aware, almost all courses have transitioned to Canvas due to the global coronavirus pandemic. In addition to the direct link, Canvas is also accessible from your Student Portal. The District has limited laptops to loan to students. To apply for a laptop, sign in to your portal and click on the icon “Financial Aid and Scholarships”. In addition to a computer, you of course will need internet. If you do not currently have internet at home, please take advantage of the free 2 months of internet from the following companies: Charter/Spectrum (1-844-488-8395); Comcast (https://apply.internetessentials.com/); Xfinity (https://wifi.xfinity.com/).

Although the libraries are physically closed, you are still able to borrow textbooks from the publisher’s app: VitalSource Bookshelf app. You may also visit the ELAC Library Website to connect with the reference desk for research questions, or browse the thousands of journals in the databases for your research papers. Tutoring is also available online. Simply visit your portal and click on the “Online Tutoring” icon. It will take you to NetTutor, the software for tutoring. The Writing Center has moved online as well, and the tutors are ready to assist you with your papers.

Student Services are all online. For questions regarding financial aid, counseling, or graduation petitions, visit the Conex Ed platform, or “Cranium Café” as it is also called. Using the directory, you will access to all the staff in each department to assist you. If you are unable to log in to your portal, or canvas, or need to reset your password, please contact IT.

These are trying times but know that we are working diligently to serve you and ensure your education is not interrupted. If you have any questions, please send an email to southgate@elac.edu.